

Report subject	Corporate Performance Report - Q3
Meeting date	4 March 2026
Status	Public Report
Executive summary	BCP Council adopted 'A shared vision for Bournemouth, Christchurch and Poole 2024-28' in May 2024. The shared vision is the corporate strategy which sets out the council's vision, priorities and ambitions as well as the principles which underpin the way the council works as it develops and delivers its services. Incorporated in the vision is a set of measures of progress for achieving the vision, priorities and ambitions. This is the performance monitoring report for Quarter Three 25-26, presenting an update on the progress measures. The council's delivery against its priorities and ambitions can also be monitored through the performance dashboard which is available on the council's website providing up-to-date real time information on the progress measures.
Recommendations	It is RECOMMENDED that: (a) Consider the Quarter Three performance (b) Note that work continues to expand the data available on the interactive performance dashboard (c) Note the positive activities highlighted in the report (d) Note the performance exception reports relating to areas of underperformance and task the corporate directors to take action to improve performance
Reason for recommendations	Our shared vision for Bournemouth, Christchurch and Poole sets out the priorities and ambitions against which the council's performance will be judged, and as such is a vital component of the council's performance management framework. An understanding of performance against targets, goals and objectives helps the council to assess and manage service delivery and identify emerging business risks.

Portfolio Holder(s):	Councillor Millie Earl, Leader of the Council
Corporate Director	Aidan Dunn, Chief Executive
Service Director	Isla Reynolds, Director of Marketing, Communications and Policy
Report Authors	Chris Shephard, Head of Policy. Strategy and Partnerships Liz Orme, Policy & Strategy Officer Pippa Quinton, Policy Apprentice Performance leads across the council
Wards	Council-wide
Classification	For Information

Background

1. BCP Council adopted 'A shared vision for Bournemouth, Christchurch and Poole 2024-28' in May 2024 which was developed following a process of stakeholder engagement from June to October 2023.
2. The vision includes a comprehensive set of progress measures that track performance against the ambitions and focus areas of activity.
3. Since the vision was adopted, work has been carried out to establish and evolve baseline data, targets and intervention levels for the progress measures.
4. A performance dashboard has been created which we have been using successfully to support the monitoring of our progress towards the council's vision, using technology to enhance transparency and support data-driven decisions. This dashboard is updated by performance officers across the council, providing real-time information as it's available and is accessible on the council's website. The dashboard continues to be updated and evolved.
5. The Corporate Strategy Delivery Board meeting allows officers to meet monthly to monitor delivery of the council's vision at a strategic level. This also allows the board to conduct delivery deep dives and risk reviews, allowing for areas of concern to be addressed in a timely manner and best practice can be celebrated and shared. The board also allows the Council to prioritise key areas of activity.

An interactive performance dashboard to monitor performance

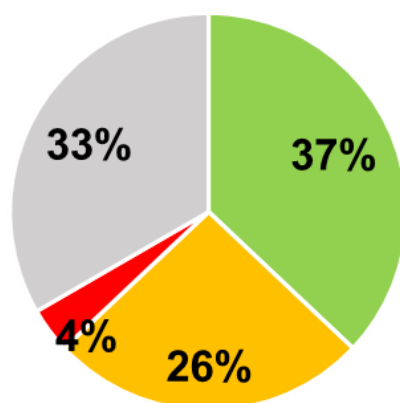
6. A live and interactive [performance dashboard](#) is available alongside quarterly reports, providing a real-time tracking tool that effectively addresses Cabinet's previous concerns regarding the timeliness of the reports. This is because quarterly performance reports are static snapshots of performance, often two to three months out of date by the time they reach Cabinet.
7. The performance dashboard supports the council's approach towards data-driven decision-making and continuous improvement in organisational performance.

8. Furthermore, transparency and accountability are enhanced through the public-facing live performance dashboard, which is continuously accessible to residents, councillors and officers.
9. The dashboard's purpose is to maintain a strategic perspective of overall council performance, and it is reviewed regularly with directors to ensure the best data is provided. Cabinet also has the flexibility to introduce additional measures if necessary for more detailed performance monitoring.
10. The dashboard is developing in phases, with further plans to enhance data availability, links to other dashboards and data sources and provide various lenses to view the data eventually replacing the need for a paginated performance report.
11. The dashboard was reviewed for accessibility and usability and changes to the design and content have been made as a result.
12. Links have been made to a [sustainability dashboard](#) demonstrating further information on the council's advancements towards achieving our net zero targets.
13. Subsequent phases will include:
 - a. Progress on strategic programmes of work,
 - b. Analysis of the latest data regarding the health of the people and places within the BCP area,
 - c. Sharing an overview of corporate risks.

Summary of Quarter Three Performance

14. Quarter Three data shows stable and broadly improving performance (Figure 1). The percentage of measures that are on target (green) has moved up from 35% in Quarter Two to 37% in Quarter Three. Where performance is being monitored (amber), the percentage has moved from 31% in Quarter Two to 26% in Quarter Three. The percentage of those measures requiring action (red) has reduced positively from 6% in Quarter Two to 4% in Quarter Three. The percentage of pending measures (grey) has increased from 28% in Quarter Two to 33% in Quarter Three. These are measures where there is no data to report in this quarter.

15. Figure 1: Quarter Three Performance Summary



16. **Appendix 1** contains more detail for each measure including the latest performance compared to the target and the baseline, and an updated commentary.
17. The direction of travel for each measure is also provided in **Appendix 1**. This shows whether performance is improving, declining or remains the same level compared to the previous update. For Quarter Three, there are more measures showing a positive direction of travel compared to Quarter Two with 22 measures showing a positive direction of travel (compared to 20), fewer measures showing a negative direction in Quarter Three (9 compared to 13), and 5 measures have stayed the same compared to 6 in Quarter Two.
18. It is important to note good and improving performance for many of the measures. A highlight is the measure that tracks the percentage of successful grant applications. For 25/26 to date, a total of 10 grant applications were submitted and all were successful, although not every application was awarded the full amount applied for. For Q3 the successful bids awarded were:
 - £37,000 awarded by The Tree Council for Stage 2 of The Trees Outside Woodland Fund application.
 - £51,000 awarded by Environment Agency (WRFEC) for Local Levy bid for Christchurch Harbour Habitat Restoration Feasibility Study.
 - £50,000 awarded by MHCLG for Digital Planning Improvement Fundround 4.2 to become an active member of the Open Digital Planning (ODP) community.
 - £598,000 awarded by DFE for SEND Intervention Support Fund.
19. Following underperformance in Quarter Two it is also important to note the significant improvement made to the determination of major planning applications during Quarter Three. There is more detail about this measure and the actions taken in the positive exception report at **Appendix 2**.
20. Some measures are doing less well and are areas of focus. **Appendix 3** contains exception reports that provide additional detail about the two red rated measures this Quarter, to reduce the number of primary school aged children excluded from school and to reduce the number of homeless households in bed and breakfast accommodation. There is also a report in the measure to increase the enforcement outcomes of street based anti-social behaviour that details current performance and proposed action around future reporting.
21. Performance continues to be monitored by services and by the Corporate Strategy Delivery Board to ensure appropriate mitigations are in place and log actions being taken to improve performance.

Summary of financial implications

22. There are no financial implications as this is a performance monitoring report for the corporate strategy. The corporate strategy is an important document to identify and establish project priorities for council budget-setting and contains programmes of work aimed at improving strategic finance, under the Our Approach priority.

Summary of legal implications

23. There are two measures that require action in Quarter Three. Any potential risks and mitigations have been and will continue to be assessed by the relevant service area and reviewed by the Corporate Strategy Delivery Board.

Summary of human resources implications

24. One of the key strategies linked to delivery of the corporate strategy - the people and culture strategy - aims to foster a high-performance culture. Through a performance framework, colleagues understand their roles and contribution to BCP Council's vision and ambitions. It includes regular 1:1s, SMART objectives, and annual reviews. Personal objectives are linked to corporate ambitions in the shared vision for Bournemouth, Christchurch and Poole. A dashboard is being developed with ICT to provide council leadership teams with performance insights, enhancing alignment to performance reporting. Additionally, programmes under Our Approach priority aim to positively impact human resources.

Summary of sustainability impact

25. The programmes of work underpinning the Place and Environment priority of the corporate strategy are designed to have a positive impact on sustainability outcomes.

Summary of public health implications

26. The programmes of work underpinning the People and Communities and Our Approach priorities in the corporate strategy are designed to have a positive impact on public health outcomes.

Summary of equality implications

27. The work programmes supporting the corporate strategy aim to positively impact protected groups. Equality impact assessments are conducted for these programmes, particularly under the People and Communities and Our Approach priorities.

Summary of risk assessment

28. There are two measures from Quarter Three that require action, and 14 that require monitoring. Potential risks and mitigations are assessed by the relevant service area and are regularly reviewed by Corporate Strategy Delivery Board.

Background papers

- [A shared vision for Bournemouth, Christchurch and Poole](#)
- [BCP Council Corporate Performance Dashboard](#)

Appendices

Appendix 1: Quarter Three - Corporate Performance Report – Overview of Q3 Performance

Appendix 2: Quarter Three – Positive Exception Report

Appendix 3: Quarter Three – Performance Exception Reports